

AI Game Plan

LEARN & BEGIN

EDUCATE

Level up understanding of the overall team and of certain individuals:

- External training
- Internal leader
- Certifications and courses
- Eight hours of personal experimentation
- Subscription

EXPERIMENT

Gain facility with AI tools:

- Use cases for experimentation (learn without risk)
- Machine learning
- Generative AI
- Agentic AI

DATA

Increase the understanding of data and how it needs to be governed:

- Link data to objectives
- Qualify the data quality
- Corporate governance of critical data

OPPORTUNITIES

Develop a thorough and prioritized list of issues to target with AI:

- Opportunity list
- Inefficiencies
- Machine learning, generative AI, agentic AI
- Identify objectives for learning and businesses
- Small to large

ASSISTANCE

Get guidance to select tools and approach:

- Internal assistance
- External assistance
- Corporate plans

PILOT

Gain experience and provide real proof of concept:

- Start small and with lowest risk
- Use AI tools that are embedded in existing solutions
- Learn and grow
- Link multiple agents
- Evaluate and adapt
- Discard and accelerate

PRODUCTION & SCALING

PRODUCTION

Realize success in production in a safe manner (incremental):

- Run parallel
- Move to production step by step (micro)
- Ensure no black box
- Link multiple small agents together
- Change management

SCALE

Incorporate an increasing number of tasks and people in the AI change:

- Expand linked activities and agents
- Add other opportunities into the flow
- Track value and impact
- Include more staff

MONITOR & REPORT

Provide visibility of progress to the team and organization. Expand the opportunities to partner within the organization:

- Track results (failures and successes)
- Monitor impact
- Report on the value
- Solicit greater buy-in