# PRINCIPLES OF PAYMENT ASSESSMENTS

PAYMENT SECURITY WEBINAR SERIES



#### **CRAIG JEFFERY**

Managing Partner, Strategic Treasurer



#### WHAT

Considering practical insights and leading practices for completing a thorough inventory and examining your organization's overall situation with regards to payments.



#### **WHEN**

Friday, June 16, 2023 12:00 – 12:30 PM EDT



#### **WHERE**

Live online presentation Replays at StrategicTreasurer.com







## **ABOUT THE SPEAKER**

#### GET TO KNOW TODAY'S SUBJECT MATTER EXPERT



#### **CRAIG JEFFERY**

Craig Jeffery formed Strategic Treasurer in 2004 to provide corporate, educational and government entities direct access to comprehensive and current assistance with their treasury and financial process needs.

His 30+ years of financial and treasury experience as a practitioner and as a consultant have uniquely qualified him to help organizations craft realistic goals and achieve significant benefits quickly.



**ADVISE** 

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- Bank Fee Management
- **Temporary Treasury Staffing**



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## TOPICS OF DISCUSSION

KEY AREAS OF FOCUS & ANALYSIS



#### **SITUATION**

FRAUD THREAT AND TREND



#### **INVENTORY**

IDENTIFYING AND ASSESSING PAYMENT FLOWS



#### **BANKING STRUCTURE**

**REVIEWING ACCOUNTS** 



#### IMPROVING STANDARDS

HOW TO MOVE FORWARD



## THE THREAT AND THE INCREASE IN CRIME



Take money directly



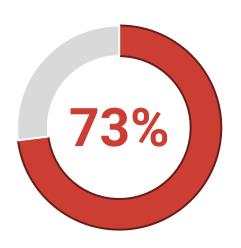
Convince you to send money



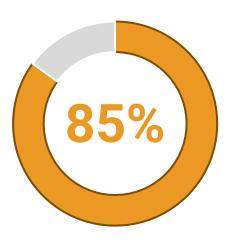
Steal your data and sell it



Lock up your data for ransom



In the past twelve months, 73% of corporates experienced or suspected fraud

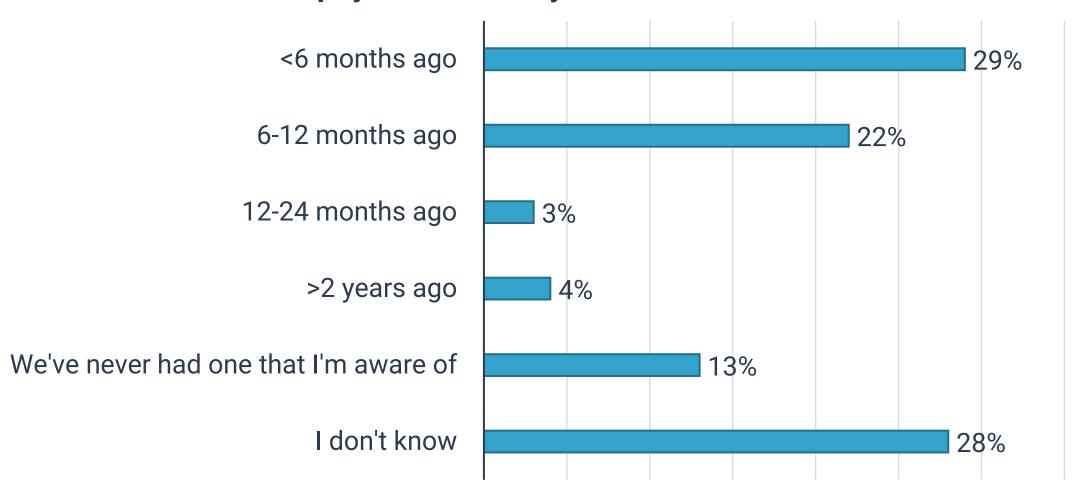


85% of corporates plan to spend more, significantly more or about the same as last year on treasury fraud prevention, detection and controls



## POLL QUESTION

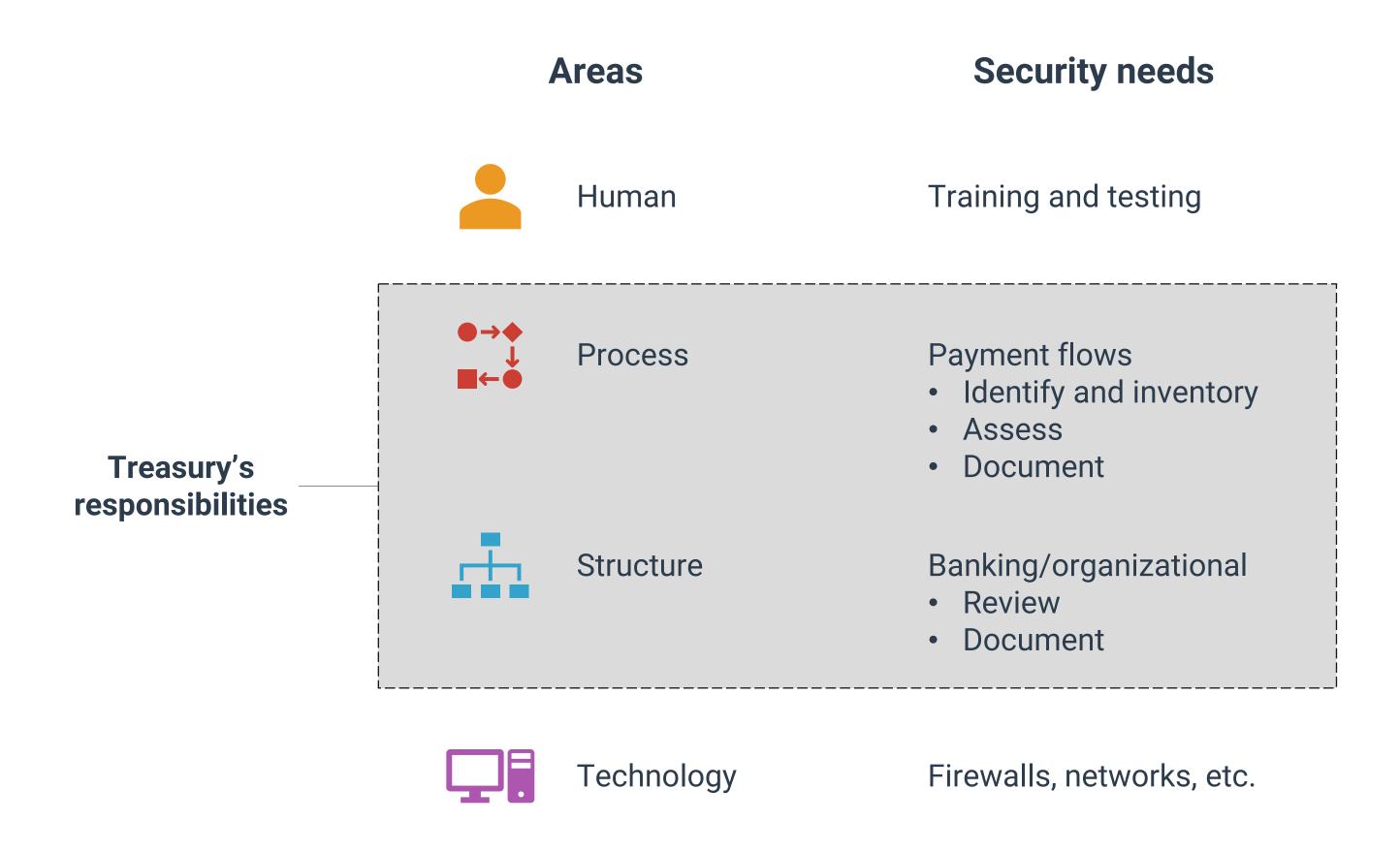
Poll 1 - When is the last time your organization had a payment security assessment?





## SECURITY NEEDS

#### AND TREASURY'S ROLE AS SUPERINTENDENT OF PAYMENT SECURITY



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## PAYMENT PROCESSES

#### DEVELOPING A FULL INVENTORY OF ALL PAYMENT FLOWS



#### **Company**

- Parent
- Subsidiaries
- Affiliates



#### **Types of payment**

- AP 1
- AP 2
- Treasury
- Payroll
- Admin system/process 1
- Admin system/process 2



#### **Banking accounts**

- Cash accounts (GL)
- Account analysis statements (banks)
- Bank statements (activity, banks)



#### **Systems**

- ERP
- Treasury
- FX
- HR
- Etc.

Discuss with treasury team and controllers

Formally document



## PAYMENT PROCESSES

#### ASSESS THE PAYMENT FLOW FROM START TO FINISH



ERP, TMS, etc.



Payment batch/process



Value transfer (bank)



Reconciliation

Start —

Validate information

Control handoffs

File control

Limit access

Transaction limits

Confirmation

Finish

Method of storage

Method of confirmation

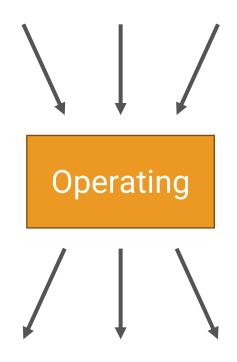
Method of transport

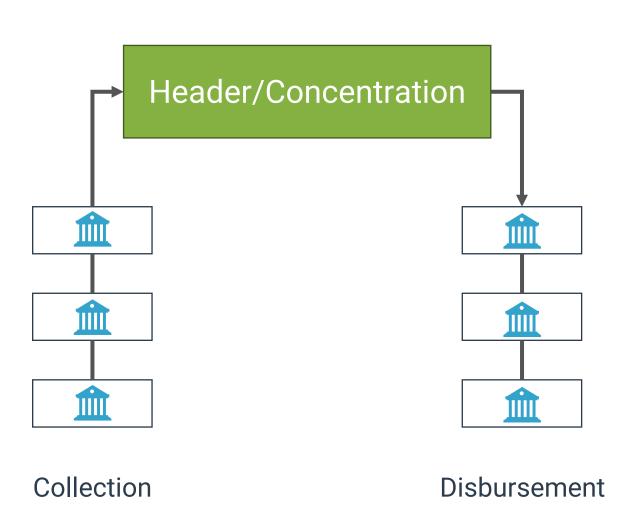
File and batch control



## REVIEW BANKING STRUCTURES

CASH CONCENTRATION AND FUNDING PROCESS





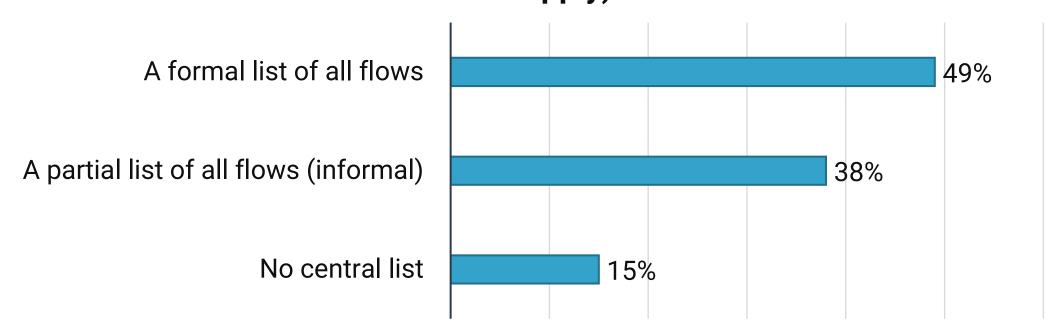
Identify standardized bank controls

- Account level
- Transaction level

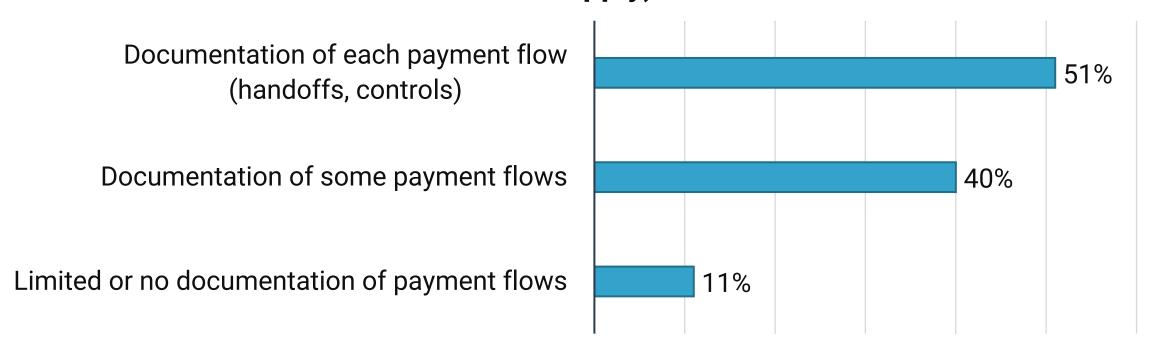


## POLL QUESTION

Poll 2 - Regarding payment flow inventory, we have: (all that apply)



Poll 3 - Regarding payment flow documentation, we have: (all that apply)





## ORGANIZATIONAL STANDARDS

#### ASSESSING AND IMPROVING YOUR STATUS



#### **World-class**

Review payment processes and bank structures every 24 months



#### **Strong**

All banks and payment flows inventoried and documented



#### Standard of good corporate conduct

#### Improve:

- Compensating controls
- Process change



#### **Below standards**

#### Remediation steps

- Short-term adjustments
  - Complete list
- Long-term adjustments
  - Systematic change
  - Process change



## **SCORING**

#### SAMPLE POSITION REGARDING INVENTORY OF PAYMENT FLOWS

Payment Processes				
Entity	Area	System	Bank	
Acme 1	AP 1		Bank A	
	AP 2		Bank C	
	Admin 1		Bank A	
	Admin 2		Bank D	
	Admin 3		Bank B	
	Treasury	TMS	Banks A, B, C, D	

Scoring				
Current state	With compensating controls	Long-term position with changes		
Α	NA	Α		
В	NA	В		
A	NA	A		
C	В	В		
F	C	В		
F	C	A		



## **TAKEAWAYS**

#### IDEAS AND POINTS TO BRING BACK TO THE OFFICE



#### LEVEL OF IMPORTANCE

- Every bank account is a point of exposure and a point of cost
- Every payment flow is a point of exposure and a point of cost
- I can't protect what I don't know exists



#### **BE THOROUGH**

 Typical assessments find 50-100% more payment flows than previously thought



#### **OUTSOURCING**

 Consider shifting burden of inventory and documentation to third party



## LET'S CONNECT

## DON'T LET THE LEARNING END HERE... CONTACT US WITH ANY FUTURE QUESTIONS.

Thank you for your interest in this presentation and for allowing us to support you in your professional development. Strategic Treasurer and our partners believe in the value of continued education and are committed to providing quality resources that keep you well informed.



#### STRATEGIC TREASURER

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Don't wait and find out the hard way just how vulnerable your treasury and payment practices are. Start the assessment now. In less than 5 minutes, you can complete the 8-question self-assessment to receive instant results and recommendations.





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